

SSCB LGA Peer Review Action Plan

Strengthen the SSCB's approach to quality assurance and performance oversight in order to provide a sound basis for challenge and ensure increased accountability for performance					
Actions	By Whom	Timescales	Outcomes	Current position (7 June 2016)	RAG
Review and further develop local QAP framework Improve multi-agency data collection and analysis	SSCB Business Manager, Q and P subgroup	July 2017	Performance framework in place that reflects Board priorities and objectives, informs and enables performance measurement and challenge.	The current performance framework requires the dataset to be refined. A task and finish group have met to begin this work and a draft set of performance indicators has been produced. The process of selecting data for the dashboard and its analysis is being strengthened and partner agencies will be expected to produce analysis to support the data submitted which the QAP sub-group will consider. Work in relation to the CSE dataset has already begun and a final CSE dataset will be agreed at the September CE and QAP sub-groups.	
Engage with regional innovation work on performance	Chair, SSCB Business Manager	Under review	Agreed West Midlands regional performance framework which enables consistent partner engagement	Performance scorecard developed. Regional approach not being pursued in original form, but will be reviewed as part of regional discussions post Wood Review. DCS and LSCB Chair engaged.	

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<p>Schedule QA activity and reporting (including individual case audits and thematic audits) in order to test out performance in agreed areas for improvement</p> <ul style="list-style-type: none"> ▪ Strategy discussions/ meetings ▪ Quality and consistency of multi-agency meetings eg RCPC, core groups ▪ CP case conferences ▪ Outcomes for looked after children ▪ Effectiveness of the step up/step down process ▪ Effectiveness of CiN pathway ▪ SMART planning ▪ Consistent application of thresholds throughout the child's journey ▪ Cultural awareness ▪ LADO 	<p>Q and P subgroup</p>	<p>July 2016</p>	<ul style="list-style-type: none"> ▪ Systematic approach to QA activity which informs on performance across all aspects of child's journey, including effectiveness of partner contributions ▪ Consistent application of thresholds throughout the child's journey ▪ Effective and well attended multi-agency meetings ▪ Voice of child consistently sought and heard ▪ Effective and positive engagement with parents ▪ Timely provision of services eg CAMHS 	<p>SSCB reporting cycle agreed</p> <p>Threshold document on SSCB website</p> <p>Observation of RCPCs by LSCB members being piloted.</p> <p>Work to date has consisted of multi-agency audits on children subject of a second or subsequent CP Plan in 2 years, the application of thresholds, effectiveness and timeliness of the response to CSE and Neglect. Multi-agency audits consider the points listed in the first column where applicable to the audit being undertaken. Planning is underway for a multi-agency audit on children experiencing 3+ and 5+ last 3 incidences of domestic abuse and a deep dive review of these children as identified by the police to clarify if these children have received or are receiving a service from children's social care.</p> <p>An audit schedule has been proposed at the QAP sub-group which will cover all aspects of the child's journey. This will be confirmed in the next QAP sub-group report to the Executive in July 2016.</p>	
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			<ul style="list-style-type: none"> Compliance with statutory and agreed local standards 	The annual LADO report for 2015-2016 will be presented to the SSCB Executive in July 2016.	
<p>Section 11 audit</p> <ul style="list-style-type: none"> Initiate 2015 audit Develop S11 QA/challenge process Work with West Mercia LSCBs on joint approach to S11 audits, including QA. 	Q and P subgroup	<p>Feb 2016</p> <p>July 2016</p>	SSCB receives information on S11 compliance (including supervision, reach and impact of training)	<p>The S11 audit has been undertaken and an analysis report was presented to the SSCB in February 2016 with proposals for future quality assurance. West Mercia Business Managers have recently agreed joint areas of work and S11 is one of those. SSCB is purchasing an online tool for use in 2016 with a view to piloting this as a West Mercia wide approach moving forwards. T&W and Worcestershire have successful QA systems in place which could be adopted across the region.</p> <p>Planning is underway to establish a panel for quality assurance of S11 evidence – due to meet in July 2016.</p>	
Harmonising regional work, including joint protocols, procedures and collaboration between LSCBs	SSCB Business Manager, P&P subgroup	<p>Wef</p> <p>December 2015</p> <p>Joint procedures</p>	<ul style="list-style-type: none"> Regional CP Procedures agreed More effective multi-agency and regionalised working in place allowing for 	SSCB Business Manager currently represents West Mercia on the West Midlands Joint Procedures project. The Task and Finish group has met a number of times and Level A procedures have been agreed by SSCB. The Task & Finish group is	

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	SSCB Business Manager, QAP sub- group	live April 2017	benchmarking and sharing of good practice across the region.	also working on the specification for the commissioning of a host and drafting a list of potential Level B procedures that could be shared across the region. See information re: Regional Performance Framework above.
Develop engagement with front-line professionals <ul style="list-style-type: none"> ▪ Proposals to SSCB Exec 	Business Manager	July 2016		Front-line professionals were consulted via a survey on their use of the Thresholds document as part of the recent multi- agency audit. A staff survey regarding safeguarding has been developed and shared by another LSCB and agreement reached at a regional level that it would be good to utilise across the region to capture the views of the workforce. Further developments need to be put into place to ensure that that this work is systematic, one example of which could be to establish practitioner's forums. A report on progress to date and proposals for further work will go to the Executive in July 2016

This action plan will be monitored by the SSCB Executive.